

# Safety in your building



11 June 2020

To residents at:  
15 Hansel Road  
72 Cambridge Road

Dear Residents,

## Restarting investigations at Kilburn Quarter on Monday 15 June

We will be restarting building safety investigations at Kilburn Quarter from **Monday 15 June**. Investigations will only be taking place on the North Block and we expect the work to take between one and three weeks.

Our contractor will put up some small access towers around the North Block to inspect the cavity barriers which are located behind the brickwork and metal cladding.

On the elevation facing the courtyard of the North Block we may need to access some balconies by entering the properties. This is because the cavity barriers that need inspecting are further back in the balcony and not accessible from external scaffolding.

If we need to access your balcony, we will get in touch with you separately to let you know. All our contractors who enter your home will have PPE and will respect government guidelines, which you can read below:

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes>.

### Why are we doing more investigations?

You'll know that we have already done some investigations at Kilburn Quarter. When we received the results of these, they were inconclusive. Therefore, we need to do this additional investigation so the fire engineer can do further inspections. This inspection will hopefully enable us to get an External Wall System Form (EWS1) for you, which will enable you to sell, staircase or re-mortgage more easily.

The government has also pledged that building safety work should continue during the coronavirus period – you can read more here: <https://www.gov.uk/government/publications/coronavirus-covid-19-pledge-to-ensure-necessary-building-safety-improvements-can-continue>.

If you have any further questions or feedback, please email [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Yours faithfully

Sam Drinkwater  
Neighbourhood Team Leader (Building Safety)

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0300 373 3000

### Contacting you going forwards

We're going to be sending you updates by text from now on, unless it is a critical safety update.

If you're a leaseholder and you have tenants living in your flat, please ensure you pass on any messages to your tenants.

We have also sent a summary of this letter as a text, so if you didn't receive a message from us, then we don't have your correct details.

If you're not sure we have your details, send them to us at [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

You can also check for the latest update on the website by going to the 'My block documents' section and searching for your block/estate name.