

18 June 2020



Residents
Peppermint Height
Northwick Road
HA0 1LG

Olympic Office Centre
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Wembley
HA9 0NU

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Dear Residents

Replacement of communal doors

As you may be aware over recent months, we have been undertaken an extensive works to enhance fire safety precautions within the building. These works include fire stopping and the installation of a sprinkler system.

The focus of this letter relates to the intended works to replace the communal fire doors throughout the building. Replacement of these doors is necessary to delay any spread of a fire.

The fire doors we install are fully certified and hold primary test evidence. This certification provides assurances that the doors will do what is expected of them in the event of a fire.

As you will know there is currently an access control system in place at the entrance of the building. This system is designed to provide security to the residents to ensure only authorised people access the building – whether that by residents buzzing residents in, or security let them in. I would like to take this opportunity to ask that you **only** provide access to known, authorised people.

Peppermint Height also has an additional access control system, internally; on each floor within the building, which is quite uncommon. There is also a keypad on the stairwell side, of the back staircase restricting access into the corridors.

It's paramount that the building is secure, though It's equally paramount we ensure the doors are fully certified and quickly accessible to the emergency services. Back in February, we sent residents a newsletter explaining all the works taking place on site, in this newsletter we explained that it was our intention to remove the internal access control system.

Over the last couple of weeks, a number of residents have contacted us to express concerns with our intended works. In response we are working with the door manufacturer to find a solution. In the meantime, I confirm the works to replace these communal doors will not go ahead.

We are aware that there has been anti-social behaviour within the building with unauthorised person accessing the building in the past. I would like to assure you that we are working with the security on site to ensure incidents experienced in the past to not reoccur. As you know, regular patrols are being undertaken by security on site, CCTV is in place too. If you do witness any anti-social behaviour, please inform security immediately, who are on site and can deal with it straight and contact us.

Yours sincerely

A handwritten signature in black ink, consisting of a series of loops and curves, likely representing the name Gerry Doherty.

Gerry Doherty
Executive Director of Customer Services