

9 July 2020



Olympic Office Centre
8 Fulton Road
Wembley
HA9 0NU

www.networkhomes.org.uk

info@networkhomes.org.uk
0300 373 3000

Dear Resident

Fire Incident – 29 June 2020 47-71 Constables Way, Hartford, SG13 7AF

It has been reported that there was an incident on Monday 29 June 2020 at approximately 1330, where the Hertfordshire Fire Brigade attended 47-71 Constables Way.

It appears that a small fire occurred in the bin store and smoke penetrated the lower areas of the main block. This was possibly caused by a cigarette being discarded without ensuring it was extinguished correctly. A resident leaving the block contacted the fire brigade who attended shortly after. No major damaged occurred and no one was injured.

I have spoken to a couple of residents regarding the fire and concerns that no alarms sounded causing resident to start knocking on doors to evacuate others. From these conversations there is some confusion as to what action should be taken in the event of a fire.

The property was built in the last six years complying with the building regulations ensuring that each flat can withstand fire for at least an hour. The block is finished in brick and is only five storeys high. All these facts allow you, as a resident, and your family to stay in your flat unless yours is the location of the fire. Once on site the fire brigade will determine if it is safe to remain or to evacuate residents.

To stop any confusion alarms only sound in the flat where there is a fire to ensure the residents inside are alerted early and evacuate ensuring that the emergency services are contacted. All other residents can remain in their flat unless advised to leave.

To ensure fire does not occur Network Homes enforces a policy of no storage in communal areas. This includes bikes and buggies. We also ask all residents to ensure that all communal cupboards, electric meters and water meters, within the block are kept clear and locked.

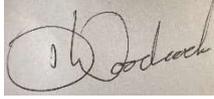
During my visit yesterday the corridors were clear, but several cupboards, including the bin store, were unlocked and damaged. These will be repaired shortly, and I ask that any damage be reported to Network Homes as soon as possible to ensure your safety at all times.

Care must be taken at all times when extinguisher cigarettes to fire does not occur.

We thank you for your assistance and assure you that Network Homes is always committed to ensuring your safety.

If you would like to discuss this matter further, please do contact us.

Yours sincerely

A handwritten signature in black ink on a light-colored background. The signature is cursive and appears to read "Des Woodcock".

Des Woodcock AIFSM, TECHIOSH
Fire Safety Manager