

# Safety in your building

6 July 2020

Matthews Close,  
Brook Avenue,  
Wembley,  
HA9 8FD

Dear Residents,

## Building safety investigations starting on Monday 13 July

We will be investigating the external wall finishes at Matthews Close, following advice the Government has issued to landlords.

We're doing these precautionary investigations to check if the external wall system – the outer wall, insulation etc. – has been installed correctly and is compliant with building regulations.

### Start of investigations

We will be using the scaffolding that is already up around Matthews Close. Our investigations will start on **Monday 13 July** and we expect them to last around two weeks to complete across all four blocks.

Once the investigations are completed, the scaffolding will be removed from Moss House and Yashin House. Best House and Smith House still have some balcony glass replacement work to be carried out, and then the scaffolding will be removed there as well.

This may cause a short delay in the scaffolding removal dates which were outlined in the letter you received dated 11 June. We need to carry out these essential safety investigations, as outlined by the government and we thought it best to use the existing scaffolding rather than having to put it up again at a later date.

We had planned to start the wall investigations earlier this year but were delayed due to Covid-19 lockdown.

We'd like to thank you for your understanding and patience in getting the work completed at Matthews Close. We are working closely with our contractors to get both the balcony glass replacement and the external wall investigations completed as safely and efficiently as possible.

### The results

Once the investigations are finished, we will be in touch again to let you know the results. We hope that at the end of this investigation we will be able to provide you with an EWS1 form,



# Network Homes

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### Have you given us your contact details?

We're going to be sending you several updates about safety in your building and we want to make it as easy as possible for you to read them.

So that we can be mindful of giving you value for money, being sustainable and saving time on posting letters, we'd prefer to send email updates.

Please send your:

- > Name
  - > Address
  - > Postcode
  - > Email address
  - > Phone number
- to [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

That way you'll find out what's going on quickly and easily file it for your records. We'll make sure your details are updated on our system.

Please check out our privacy policy on our website for more info.

which lenders can ask for if you're selling or remortgaging your home. You can email [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk) if you have any questions.

As you'll have seen above, we're going to be sending you further updates by email/text, as this will be quicker and easier. Please ensure you let us know your details. We may already have yours on file, so I apologise if you've already sent yours over.

Yours faithfully

Sam Drinkwater

Neighbourhood Team Leader (Building Safety)