



Network Homes

Safety in your building

05 August 2020

Atrium Point
Greenford Road
Greenford
UB6 0FF

Dear Residents,

Making your home safer - Installation of fire safety equipment in your home

We are upgrading the fire detection system and our contractor Marlowe will be installing fire safety equipment in your flat. This work will make your home safer for you and your household.

Again, this is following from the advice of our fire consultants and we believe this is necessary safety work to install this. We're expecting work to start on **Monday 17 August** and last up to two weeks. We expect the work to take 20 to 30 minutes per flat. To apologise for this inconvenience, we will be gifting you a £10 Love2Shop voucher on completion of the work in your home.

Accessing your home

We need access to your flat during this time and will write to you with a time.

If you are busy, then leave keys with concierge, or inform Peter Morina at peter.morina@networkhomes.org.uk with permission to access your home using the spare keys.

We will ensure contractors are accompanied by a Network Homes member of staff.

What are we installing?

We're aiming to install sounders (alarms), which will only require one or two sounders in your hallway and will work for the entire flat. This will depend on the size of your flat.

Why is this necessary to do right now?

We understand that you are all practicing social distancing and may be worried about the spread of coronavirus (Covid-19) within the block. We are carrying out this work as we believe it is an essential piece of safety work. The government have said safety work can continue and has put in place guidance for tradespeople who need to enter people's homes, which we will be following. You can read it at <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes>.

What measures are we taking to ensure the safety of everyone at Atrium Point?

There are a variety of steps we are taking to ensure the safety of residents and workers on-site. We will work with you to ensure we can quickly do this work safely:

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk
customerservice@
networkhomes.org.uk
0300 373 3000

**We've moved to a new
Wembley Park head office!**

Our new address is:

The Hive,
22 Wembley Park Boulevard,
Wembley,
HA9 0HP.

Please update your records with our new head office address and ensure you use the new details if you need to get in touch or send any documents to us in the post.

- There will only be one worker entering your home and they will follow all government guidance on tradespeople entering your home. There may also be one worker at the doorway but they will not come in. There will be one worker per block.
- You should only need to prop the door open and then go to your living room/bedroom while we are working in the hallway.
- Workers will be observing Government recommended guidance with regards to social distancing.
- The workers will be wearing full protective equipment, including protective clothing, gloves, and masks.
- The workers will carry anti-bacterial spray with them at all times.

We understand this is a very troubling time for everyone, and we understand you may be concerned with people coming into your block. Please be assured that Network Homes and Marlowe take the safety of residents and staff very seriously, and are installing these alarms as we believe it will make you safer in your homes.

If you want to ask any questions, then please contact me on **0300 373 3000** or customerservice@networkhomes.org.uk.

Yours sincerely



Sam Drinkwater
Neighbourhood Team Leader (Building Safety)